

Quotation General Terms

1. Validity

- All freight rates are valid for **30 days** from the quotation date unless otherwise specified in writing.
- This quotation applies only to the shipment(s) defined under "Shipment Information" and will be deemed invalid after processing or if shipment details change.

2. Scope of Rates

- Rates apply to the carriage of **general, non-hazardous, in-gauge cargo** unless otherwise stated.
- Hazardous cargo is subject to carrier and destination agent approval on a case-by-case basis.
Additional costs and documentation requirements apply.

3. Currency & Exchange

- Rates quoted in foreign currency will be billed in **Australian Dollars (AUD)** based on our cost rate of
- exchange at the time of invoicing.
- Exchange rates provided are **indicative only** and subject to daily fluctuation.

4. BAF & Other Surcharges

- Unless otherwise stated, **BAF (Bunker Adjustment Factor)** and other carrier surcharges are **not included** and may change without prior notice.

5. Volumetric Charges

- **Airfreight:** 1 cbm = 167 kg or actual weight, whichever is greater.
- **Seafreight (LCL):** 1 cbm = 1,000 kg or actual weight, whichever is greater.

6. Local Transport

- Based on standard flatbed/flattop vehicles unless specified otherwise.
- **Waiting time charges apply** for delays during transport beyond the free time allowance.

7. Customs & Documentation

- Standard customs clearance covers up to **5 tariff lines** unless otherwise specified.
- Additional services beyond standard clearance will be billed based on time and personnel required.
- **Customs duties, GST, ICS fees, quarantine, fumigation, and storage charges are additional unless stated.**
- **Commercial shipping documentation is the responsibility of the shipper and/or consignee.**

8. GST

- GST applies to taxable supplies where relevant. Items marked with an asterisk (*) may incur GST.

9. Insurance

- **Cargo transit insurance is not included unless specifically requested in writing.**
- Responsibility for arranging insurance lies with the exporter/importer. **We accept no liability for loss**
- **or damage unless insurance is arranged and confirmed.**

10. Payment Terms

- **Full payment must be received prior to cargo movement unless prior arrangements have been**
- **agreed in writing.**
- Late payments may incur interest and administrative fees.

11. Standard Trading Conditions

- All business is conducted in accordance with our **Standard Trading Conditions** and the conditions on the Air Waybill/Bill of Lading. Full terms are available on our website.

12. Incoterms Policy

- Unless otherwise specified in writing:
 - **Exports** are quoted and handled on **CFR (Cost and Freight)** terms.
 - **Imports** are quoted and handled on **FOB (Free on Board)** terms.
- Any deviation from these defaults must be agreed upon prior to booking.

13. Limitation of Liability

- Our liability for any loss, damage, or delay is limited to the amount recoverable under the applicable carrier's terms and conditions, unless otherwise agreed in writing.
- We are not liable for indirect, consequential, or special damages, including loss of profit or business interruption.

14. Customer Responsibilities

- The customer warrants that all information provided (including cargo description, weight, dimensions, and hazardous status) is accurate and complete.
- The customer is responsible for ensuring compliance with all applicable laws, regulations, and documentation requirements.
- Any fines, penalties, or additional costs arising from incorrect or incomplete information will be charged to the customer.

15. Force Majeure

- We shall not be liable for any failure or delay caused by events beyond our reasonable control, including but not limited to natural disasters, strikes, government actions, or carrier disruptions.

16. Right of Lien

- We reserve the right to exercise a lien over goods for any unpaid charges, including freight, storage, and ancillary costs.

17. Indemnity

- The customer agrees to indemnify and hold us harmless against any claims, damages, or expenses arising from the shipment, except where caused by our proven negligence.

Exclusions

- Personal effects shipments are not covered unless specifically stated.
- Government charges, duties, taxes, quarantine, fumigation, and storage fees are additional unless otherwise noted.